

CHUCK E. FOCUS

- Celebrate Accomplishments - Share Knowledge - Spread Culture -

Company Wide Sales Growth

Restaurant	2018	2019	YOY%
Amherst, NY #840	\$9768	\$18,167	86.0%
Lafayette, IN #673	\$11,035	\$20,234	83.4%
Concord, CA #379	\$20,931	\$34,968	67.1%
Cupertino, CA #786	\$21,437	\$34,334	60.2%
Novi, MI #331	\$15,306	\$24,078	57.3%
Vancouver, WA #333	\$17,710	\$27,811	57.0%
Grand Junction, CO #708	\$8,264	\$12,932	56.5%
Batavia, IL #349	\$13,119	\$20,394	55.4%
Santa Maria, CA #761	\$21,236	\$32,841	54.7%
Racine, WI #726	\$9,987	\$15,405	54.3%

District Sales Growth

District	Region	WTD%
Frank Cassar	Western	35.8%
Tony Reynolds	Western	34.6%
Denny Lynch	Western	32.9%
Shawna Vazquez	Northeast	30.9%
Troy Watring	Northeast	30.3%
John Chudzinski	Western	26.7%
Chad Estrada	Northeast	26.2%
Eric Montes	Northeast	26.0%
Joe Ramos	Northeast	25.2%
Dennis Sanders	Northeast	23.7%

Birthday Sales Growth

Restaurant	2018	2019	WTD%
Middletown, NJ #480	4.1%	23.4%	19.3%
Herndon, VA #099	13.2%	29.7%	16.4%
West Islip, NY #511	9.0%	25.1%	16.1%
Everett, MA #755	12.0%	26.8%	14.8%
Lansing, MI #326	11.3%	26.0%	14.6%
Sharonville, OH #738	10.5%	24.5%	14.0%
Syracuse, NY #526	16.5%	30.4%	13.9%
Maple Grove, MN #794	4.6%	17.7%	13.1%
Hicksville, NY #499	16.2%	29.3%	13.1%
Lacrosse, WI #724	4.6%	22.2%	12.9%

Tesser Remodels Sales Growth

Restaurant	2018	2019	YOY%
FM 1960, TX #032	\$20,197	\$35,114	73.9%
Grand Rapids, MI #828	\$18,110	\$31,384	73.3%
Syracuse, NY #526	\$12,570	\$21,735	72.9%
Indy Castleton, IN #096	\$17,051	\$27,173	59.4%
Monroeville, PA #537	\$13,926	\$21,760	56.3%
Towne South, OK #888	\$20,102	\$30,297	50.7%
El Paso, TX #852	\$17,425	\$25,894	48.6%
N. Olmsted, OH #559	\$14,749	\$21,597	46.4%
Greece, NY #839	\$13,313	\$18,104	36.0%
Lubbock, TX #933	\$16,957	\$22,969	35.4%



Team Ann Arbor is excited to present one of their next Sapphire Pin Earners, Teryn Crowling! Teryn joined the Chuck E. family a little over a year ago and is dedicated to being a Party Server. She is always striving to keep the birthday star as happy as can be. Thank you Teryn for all you do, your Sapphire Pin is very much deserved!

~ All the staff was friendly especially my hostess. The food was great and on time. We are having fun! ~

~ Great service. Everything went smooth. The host was very attentive and fun. My son had a great time. ~

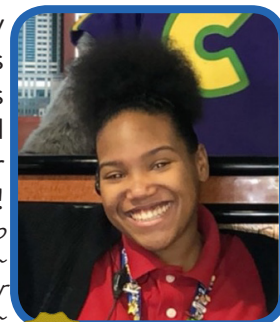
~ Teryn was a great helper for my foster daughter's party. She was so accommodating and really helped me out. I could not have made a party this smooth without someone like her and she was very kind as well. Thank you! I also loved the stuffed crust pizza. It was a great surprise. ~

Congratulations to Natiyah Hukan, Team Ann Arbor's 2nd Ruby Pin Earnings member! Natiyah joined the Chuck E. family almost 2 years ago, and you will always find her with a smile on her face. She is always making sure the birthday star and parents are happy and never have to lift a finger. Thank you Natiyah for all you do, your Sapphire Pin is very much deserved!

~ It's been wonderful and we love it here. We will recommend all of my friends to do a party here. Natiyah is the best ever. ~

~ Natiyah was wonderful. She made the birthday experience a great one for everyone. ~

~ Amazing wait staff very attentive, helpful, and generous. Her name was Natiyah and she was amazing. ~

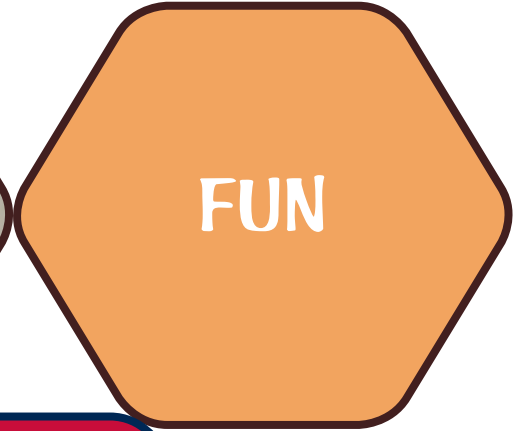


Week 20
May 31, 2019



WHAT'S GOIN' ON

- Highlight Moments -



Submit your highlight moments to myfavoritefun@cecentertainment.com

MILESTONES-

- Reach and Achieve! -

Courtney Kohl ~ 309

Marissa Ramirez ~ 417

Ruby Aguilar ~ 569

Tommy Kallus ~ 581

Camryn Neely ~ 595

Miriam Costa ~ 438

Michael Saniseng ~ 665



Betoul Ajin and Shana Batdorf

Team Ann Arbor #334

Ali Elali, DM

~ Lots for kids to do. Very attentive party assistant, Betoul. Good communication between your Team Members. Surprisingly good value. ~

~ Our host, Shana, was available to take care of everything we needed, and made our birthday boy feel very special. ~



Raquel Chavez

Team Altamonte Springs #681

Seneca Gray-Robinson, DM

~ Raquel was a outstanding host. Very friendly service and helpful. ~

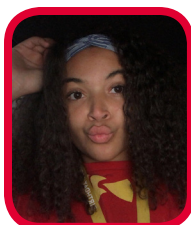
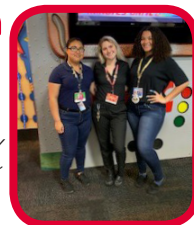


Haley Hutton

Team Altamonte Springs #681

Seneca Gray-Robinson, DM

~ Haley was amazing! She made our son's birthday perfect. ~



Brianna Williams

Team Altamonte Springs #681

Seneca Gray-Robinson, DM

~ Brianna was amazing. Very helpful, kept us moving and on time. ~



Ashley Persaud

Team Laurel #087

Mike Svoboda, DM

~ Ashley was very awesome she danced with children and made them excited. Thank you! ~



DEAR CHUCK E...

- You're the BEST! -

I had a party at this particular location and I wanted to compliment my host for being so **inviting and making sure me and my children were comfortable**. She was understanding, educational, and upbeat. Definitely a great party. **Everyone was awesome** and I will definitely be back in the future for more parties.

Southeast
Clarksville, IN #340
RVP Bill Eich
DM Michele Beavan
GM Sarah Fagan

On Wednesday, my kids and I visited the Chuck E. Cheese located in Jersey City, NJ. This is my first time to visit Chuck E. Cheese and we **had the best time ever!** The Manager Vernon is full of personality, plus he was **very attentive, entertaining, and knowledgeable**. He is a huge asset to the store. He went above & beyond to make sure my visit was great. He even **remembered my kids names** as the day went on. We will definitely be back soon.

Northeast
Jersey City, NJ #484
RVP Chris Kelly
DM Yuri Pena
GM Pat Rourke
Manager Vernon

I just want to put in a good word for Amanda the GM at the San Bruno, CA location. She went above & beyond to help us when we scheduled a party very last minute. We originally had a party at a different facility and within the last hour and a half before our scheduled party time, our party was canceled due to flood issues at their facility. In our panic, we had to look for another place to host our party and when my husband called Chuck E. Cheese in San Bruno, he was transferred to Amanda and she was absolutely amazing. Over the phone, she gave her word that she would be able to accommodate us. She told us that **she will make time and room for us**. When my husband showed up, she explained in detail what our options were, walk-in party vs. a package deal. After deciding on a package, she quickly cleared up 2 party tables and set everything up very quickly so that our guests could sit and enjoy the party. She also took our order of food and beverages and did not miss a thing or make an error. She **checked up on us frequently to make sure we were ok and to make sure our food order was complete**. She also made sure our child had his birthday time with Chuck E. I **cannot say enough nice things** about Amanda. She turned our stressful day into a fantastic time at Chuck E. Cheese. Thanks to her, **our son's birthday was saved!**

Greg Chapman, Chris Westfall
GM of the Quarter, Tech of the Quarter
Todd Bell District

Jeff Morgan
Tech of the Quarter
Dan Bessemer District

Joe Strasser
Kitchen AOI of the Quarter
Todd Bell District

Emily Kidd
Cash AOI of the Quarter
Todd Bell District

Taylor Lubker
Showroom AOI of the Quarter
Todd Bell District

Western
San Bruno, CA #444
RVP Jim Brawley
AD Adam Shafran
GM Amanda Krin

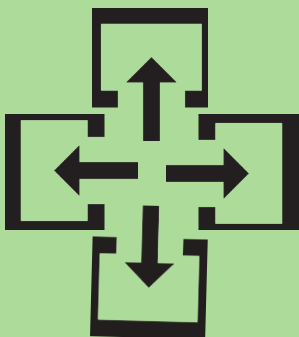
THE MORE YOU KNOW...

Risk Management

Tip of the week:

Prepare for emergencies:

- Have an evacuation plan
- Know what to tell your guests
- Know where to meet in the case of an evacuation



Learning & Development

Restaurant Sales Contest

Who's ready for a new Sales Contest?

Dates: June 10 - July 7

Prizes to be given out for:

- District
- Region
- Company-Wide
- AND...high sales for the day!

Random days will be chosen weekly to award the restaurant with the highest number for that day!

Stay tuned for more details!

COIL WRIST BANDS

literally nobody:

me:



Facilities

Thermostat Reboot

After a power outage, or if you have a blank screen, you may need to re-boot your thermostat.

The thermostat sits on a baseplate from which it can be removed.

Follow these steps to re-boot your thermostat before submitting a work order for a vendor dispatch:

- Pull the main body of the thermostat from its base
- Wait 5 seconds
- Pop the top back on the base



The thermostat should read, "please wait, loading". This will take 2-3 minutes.

If thermostat stays blank or does not move past the 'please wait' screen, call the following number for assistance:

1-877-755-1609

Entertainment

I bring you updated news about your show!

Show 3 was originally scheduled to begin on June 3rd. Due to a promotion date change, Show 3 has been delayed.

We decided to take advantage of this time and are in the process of creating even more super-fun content than we had originally planned.

The updated Show Release Schedule is as follows:

Show 3 2019 (summer)

Play dates: July 1 - September 1 (9 weeks)

Show 4 2019 (fall/chucktober)

Play dates: September 2 - Nov 3 (9 weeks)

Show 5 (Holiday)

Play dates: Nov 4 - Dec 29 (8 weeks)

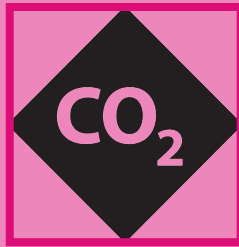


THE MORE YOU KNOW...

Purchasing

CO2 Best Practices

Please make sure empty BIBs on the rack are checked frequently and replaced as soon as they run out. Empty BIBs may cause CO₂ to escape and greatly increase your usage.



High Chair Stickers

⚠ WARNING

FALL HAZARD:

Children have suffered severe head injuries including skull fractures when falling from high chairs. Falls can happen suddenly if child is not restrained properly. Always use restraints and adjust to fit snugly.

STAY NEAR AND WATCH CHILD DURING USE

New Highchair regulations will be taking effect June 19, 2019!
All highchairs must meet new federal regulations 'Mandatory' Laws

- Warning Stickers must be placed in front and back of the back rest
- All highchairs must have straps installed



Each store will receive 2 packages of stickers, (12 stickers per package), from ASB the week of 6/10. Re-orders can be placed through ASB

Replacement highchair straps are available for order through Ed-Don item #F292-straps

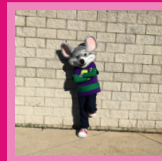
Eggs

You may notice a slight difference in the packaging for your hard boiled eggs! Your item number has changed on your order guide, but the product is still the same. Please do not refuse any shipments if the packaging looks slightly different.



Throwback to 2018...

Digging through the archives of My Favorite Fun, check out these gems I found!



CAREER GROWTH OPPORTUNITIES

General Manager

S. Birmingham, AL	707
Fullerton, CA	325
Valencia, CA	355
El Monte, CA	428
Springfield, IL	047
Wichita, KS	962
Slidell, LA	693
Salisbury, MD	771
Rochester, NY	517
New Hartford, NY	646
Yonkers, NY	653
Sharonville, OH	738
Niles, OH	745
Janesville, WI	728

District Level

District Technical Manager
Madison, TN #068

Tech Manager

Redwood City, CA	108	Largo, MD	532
N. Fresno, CA	364	Springfield, MA	476
Lynwood, CA	377	Everett, MA	755
Monrovia, CA	390	Southgate, MI	713
MacArthur Park, CA	397	Omaha, NE	733
San Jose, CA	404	Jersey City, NJ	484
Huntington Beach, CA	406	Hempstead, NY	527
Diamond Bar, CA	409	Bronx Terminal, NY	641
Superior, CO	711	Cincinnati Colerain, OH	561
Savannah, GA	605	Tulsa, OK	891
Fayetteville, GA	615	Norman, OK	893
Darien, IL	685	Madison, TN	068
Indy Castleton, IN	096	Arlington, TX	416
Columbus, IN	670	Austin, TX	586
Ft. Wayne, IN	946	Midland, TX	928
		Beaumont, TX	930



**peter
piper
pizza**

Peter Piper Pizza

Las Vegas, NV	#1256	General Manager
McDowell, AZ	#1232	General Manager

To view all open Chuck E. Cheese positions, visit www.chuckecheese.com/careers

To view all open Peter Piper Pizza positions, visit <http://www.peterpipercareers.com/search-jobs.html>

